

**2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)**

Sample of the FEED BACK from the students uploaded though we have collected year wise FEED BACK ( more than 500 ) & analysed accordingly. We have decided to get ONLINE FEED BACK.( Students & Stake holders)

## Jubilee College, Bhurkunda

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### STUDENT FEEDBACK FORM

We shall be thankful to and appreciate you, if you can spare some of your valuable time to fill up this feedback form and give us your valuable suggestions for further improvement of the Institute. Your valuable inputs will be of great use to improve the quality of our academic programs and enhance the credibility of the Institute. Hence your feedback on Institute will help us to improve our approach in Academics.

Name of the Student				ASHA KUMARI			
Mobile No.: 7520472328				Email-ID:			
Degree [√]		B.A <input checked="" type="checkbox"/>		B. Sc		B. Com.	
Academic year...2017/20		Semester.....VI.....		Honours..GEOGRAPHY		Date..31.11.20	

(Rating : 5-Excellent, 4-Very Good, 3- Good, 2- Average, 1- Below Average)

Sl.No.	Description	Mark correct options				
(A)	Course Contents					
1	Has the Teacher covered entire Syllabus as prescribed by University? (Yes/No)	Yes	u			
2	Has the Teacher covered relevant topics beyond Syllabus (Yes/ No)	Yes				
3	Effectiveness of Teacher in terms of					5
i	Technical content					5
ii	Communication skills					5
iii	Use of Non print teaching aids					5
iv	Availability beyond normal classes and co-operation to solve individual problems					5
v	Pace on which contents were covered					5
vi	Overall effectiveness					5
4	How do you rate the contents of the Curricular?					5
5	How do you rate lab facilities, if Applicable?					5

Address: Jubilee College Bhurkunda, Patratu, Ramgarh Pin: 829135, Ph: 7070052046

1	Any suggestion regarding library facility	we need more books and magazine
2	Any suggestion regarding Internet Facility	No suggestion
3	Any suggestion regarding Co-Curricular activity	No suggestion
4	Any suggestion regarding Extra Co-Curricular activity	No suggestion
5	Any other suggestions	No suggestion

Asha Kumari

Name and Signature of the student

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

- a) Yes  b) No

B) Age: 20 C) College Name: JUBILEE COLLEGE BHURKUNDA

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

- a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

- a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Name :- Sheetal Kumari Shakti

Roll no :- 190233040041

Class Hall no :- 07

Registration = S-H18034110/2018

Session = 2018-21

Semr :- 6<sup>th</sup> Sem.

HONS. ~~BOT~~ Botany hons.

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?  
 4 – 85 to 100%  
 3 – 70 to 84%  
 2 – 55 to 69%  
 1 – 30 to 54%  
 0 – Below 30%
2. How well did the teachers prepare for the classes?  
 4 – Thoroughly  
 3 – Satisfactorily  
 2 – Poorly  
 1 – Indifferently  
 0 – Won't teach at all
3. How well were the teachers able to communicate?  
 4 – Always effective  
 3 – Sometimes effective  
 2 – Just satisfactorily  
 1 – Generally ineffective  
 0 – Very poor communication
4. The teacher's approach to teaching can best be described as  
 4 – Excellent  
 3 – Very good  
 2 – Good  
 1 – Fair  
 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0 - Unfair

6. Was your performance in assignments discussed with you?

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 - Regularly
- 3 - Often
- 2 - Sometimes
- 1 - Rarely
- 0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 - Significantly
- 3 - Very well
- 2 - Moderately
- 1 - Marginally
- 0 - Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Make course expectations clear and based on learning outcomes
- b) Facilitate in-class discussion groups and groupwork
- c) Make connections to real-world application of the course material.